



CITY *of* SALEM VA

PUBLIC LIBRARY

New hours! 10 am-4 pm Daily

I put items on hold! Now what do I do?

You can check the status of your holds three different ways:

1. Check your library account on rvl.info
2. Get notifications from [Library Elf](#)
3. Call the library during our **new hours of operation**: 540-375-3089

How do I pick up my holds?

You have two choices:

1. **Call the library** during our **new hours of operation** and let us know you want to pick up your holds. We will check them out to you and put them in the **front foyer** in a bag labeled with your name. Please pick them up between **10 am-4 pm**.
2. **Email the library**. Email us at library@salemva.gov and let us know that you want to pick up your holds. **Please allow at least 48 hours for a response.**

How long will you keep my holds?

Please pick up your holds within **one week**. Call us if you need more time.

I still don't understand!

That's okay! This is a lot of new information to absorb. Feel free to call during our **new hours** or **email us** if you have any questions: 540-375-3089; library@salemva.gov.

Thank you for your support & patience during these challenging times!