

**CITY OF SALEM, VIRGINIA  
BOOK OF RATES AND FEES**

**WATER**

**UTILITY FEES**

**CREDIT FOR WATER LEAKAGE**

**Assessing Department:**

Utility Billing

**Collecting Department:**

Utility Collections

**Description:**

A user of water may be entitled to a credit for leakage against the user's water/sewer bill upon certain conditions.

<b>Rates or Fees</b>
<b>For a water/sewer credit the following conditions need to be met:</b>
(a) The leak is in a waterline on the property of the user; and
(b) The average cost of water and /or sewer to such user, during one monthly billing period of such leakage, shall be at least double the monthly average cost of such water/sewer for the preceding twelve (12) months; and
( c ) No such credit shall be allotted to the user until the leak is repaired by a plumbing contractor and said plumbing contractor certifies, in writing, such repair to the Utility Billing Department; and
(d) The amount of such credit for the benefit of a user shall be one-half of such excess over and above the average water/sewer charge for the twelve preceding months and the remaining one-half of such excess shall be paid by the user; and
( e ) Such credit shall be made no more than once to a user during a twelve (12) month period.
<b>Should the certification required in subsection ( c ) above not be submitted, such credit as hereinabove provided shall not be made until the fourth monthly billing period thereafter upon the determination by the City that the leakage repair has been completed.</b>

**Legal Authorization:**

**Ordinance, Effective date: (03-08-2012)**

**Salem City Code, Chapter 90, Article IV, Division 2, Section 90-259**

**Code of Virginia, Title 15.2, Subtitle II, Chapter 21, Article 2, Section 15.2-2119.1**